

FRONT OF FLYER A5



CBD

Creative **Bedding** Designs

Service Warranty and Guarantee Card

This warranty covers manufacturing defects in your Creative Bedding Design product and its duration is indicated on the product and in the warranty card. This warranty applies to the original purchaser only. The warranty coverage runs from the original invoiced date of purchase. The repair or replacement of the mattress or bases does not extend the limited warranty period.

If your Creative Bedding Design mattress or base fails due to a manufacturing defect, Creative Bedding Designs will repair or replace the product at its discretion. Replacement of one piece does not constitute the replacement of another piece. Creative Bedding Design reserves the right to substitute material or models of a similar quality and cannot guarantee that the fabric of the replacement will match the existing piece.

The cost of the repair or replacement will be borne in full by Creative Bedding Designs during the Guarantee period. Thereafter, in line with the bedding industry standards, costs will be borne on a pro-rata basis for the remainder of the service warranty period. Transport costs, if any are specifically excluded.

Do's and don'ts of proper mattress care

- Do let your new sleep air once the plastic wrapping has been removed (for a maximum of two weeks before glue smell disappears)
- Do use the correct foundation for your mattress to provide proper support .
- Do keep your bedding clean. Use a mattress protector at ALL times.
- Don't expose mattress and base to high temperatures.
- Don't stand or jump on your mattress. It is not designed to withstand a small area of high weight.
- Don't bend your mattress as this can cause damage to the inner layer structure
- Don't remove the label from your mattress as it serves as an identification to establish your warranty period and rights.
- Don't allow your mattress to get wet as this WILL affect the inner foam layers causing them to collapse and soften.



INCLUSIONS UNDER CBD WARRANTY

- CBD extends this warranty only to the original purchaser and its authorised retailer.
- This warranty covers manufacturing defects of CBD products only . Repair or replacement of a base/mattress does not mean a replacement of the entire set
- Only transport damaged caused from CBD's factory to the retailer will be recognized, and not transport damage from the retailer to the client's house.
- All bases carry a maximum guarantee of 6 months.


EXCLUSIONS UNDER CBD WARRANTY

CBD's warranty ONLY covers manufacturing defects which is due to poor defective workmanship or defective material supply. It does **NOT** apply to the following:


- Body impressions of less than 40mm in height. (Please see turning sequence).
- Not applying correct turning sequences as shown in diagram.
- Mattress label has been removed.

BACK OF FLYER

- Mattress is used by person/s in excess of weight stipulated on label
- Mattress is used for purposes other than for which it is manufactured
- Mattress and base is damaged due to abuse:
 1. Jumping on mattress or base.
 2. Mattress/Base found in unsanitary condition.
 3. Stained mattress cover due to spillage of some sort of liquid, causing the inner foam layers to soften or collapse.
- Mattress and Base failure due to causes other than defective workmanship and material
- Transport damaged caused from the retailer to the relevant client's house.
- Claims that are directed through the retailer without an original invoice will not be recognised.
- Stock bought off the floor (display stock) at the retailer cannot hold any warranty or guarantee.



Model of Bed	Guarantee (Years)	Warranty (Years)
5 Star	0	0
BBS Multilayer	0	7
Chiro Slumber	1	6
Chiro Classic	1	8
10 Star	1	10
Classic Comfort	1	10
Manhattan	1	10
Spinal Rest	1	10
Fat Cat	1	15
Royal Super Firm	2	15
Royal Visco Rest	2	15
Davinci	2	20
Megapedic Elegance	2	20
Royal Visco Latex	2	20
BodiPedic Pocket	3	20
Megapedic Pocket Premium	3	25
Buckingham	5	25



CBD

Creative **Bedding** Designs



Attached is your artwork proof. Please proofread carefully, making sure that all spelling, layout and colour is correct. We will endeavor to match colour according to this artwork; however, colour can only be matched accurately if a calibrated colour proof is supplied ie. Chromalin or other industry standard colour matching system. Colour cannot be matched to Inkjet and Laser prints. We will not be held responsible for any errors once the proof has been accepted and signed off.

PLEASE SIGN AND RETURN AS SOON AS POSSIBLE

PROOF

PROOF ACCEPTED. PLEASE PROCEED

NAME AND SIGNATURE _____